The 9-1-1 Academy curriculum is loaded onto each 9-1-1 Reality Simulator. This curriculum follows the only complete vocational college and high school CTE text book. Used in 911 agencies, police and fire departments. .
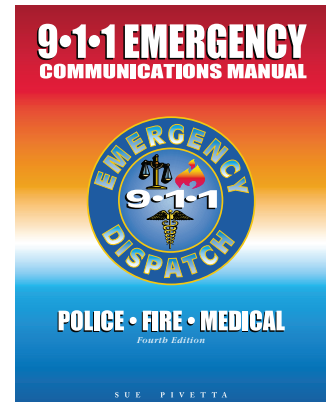
Over 400 pages of relevant, easy to read information on Emergency Communications. Written from a DACUM process for high school and vocational colleges. This text provides important new information on topics such as terrorism and stress management. Entry level vocabulary for police, fire, EMS and radio terms.

This is definitely a must-have for any career training program. This text is purchased in bulk by colleges and high schools throughout the US and Canada.

The 911 Academy curriculum follows the ten chapters of the book. The same 10 units provide 100 digital training tools located in Unit Folders.

NECC CERTIFICATION

Instructor and student online one time certification is also in this turn key Simulation + Curriculum + Certification. The National Emergency Communications Certification was created by a board of professional 9-1-1 educators and Professional Testing Corporation of NYC.

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FULL CURRICULUM

ACADEMY UNITS INCLUDE:

EXPLORING EMERGENCY COMMUNICATIONS — The history and current state of 911. The Emergency Communications network, the job, the reality of the work 'from the trenches' approach. Are U Fit survey.

STRESS MANAGEMENT — eBook on Campassion Fatigue, Chill Out Stress Digital workshop. Breaking Out Of Negativity Power Point and an introduction to PTSD in public Safety.

EMERGENCY CALL TAKING — Call Taking Mastery Power Point & eBook, scripted 911 call, Customer Service 911 call reviews, (2) lab games; Taking Descriptions, Phonetic Alphabet how to. Catll takers Text to 911 eBook. Unit Flash Quiz.

EMD COMMUNICATIONS — EMD Jeopardy, History of the Emergency Medical Dispatcher. Self Heimlich scripted call, EMS Jeopardy game, Short Report skills exercise, EMD flip chart, 911 medical call scenarios. Unit Flash Quiz.

POLICE COMMUNICATIONS —Police Jeopardy, Domestic Violence eBook, DV call review workshop, rape abduction scripted call, active shooter videos for 911 call and radio dispatch. Unit Flash Quiz.

TECHNOLOGY 911 — CAD or computer aided dispatch information , NG911 or next generation 911, E911 Glossary. Unit Flash Quiz

FIRE COMMUNICATIONS — Understanding the current ways, methods and terms used in the fire communicaitons. Hazmat 911 calls workshop, fire vocabulary, Fire Jeopardy, scripted calls persons trapped in a fire. Fire Flash Quiz.

CRISIS INTERVENTION — A full understanding of what is crisis, why suicide and what to say, handling abuse and addiction calls. Suicidal Molester Way To Go 911 DVD, Crisis Calls power point, Suicide and Crisis eBook.

LIABILITY AND ACCOUNTABILITY — 911 Here Comes the Judge. A quick study on concepts of the law that make sense and quiet the fears by providing definite guidelines . Scripted calls of actual lawsuits.

EMERGENCY RADIO — Common and safe methods for ensuring that the emergency radio protects and serves the responders and the citizens. CO theatre shooting comparison of fire and police radio from YouTube video. Radio eBook and power point, In Pursuit Game, Unit Flash Quiz.